

General Access Guide for Windows

Using just your browser you can access SickKids services such as self-scheduling, the MySickKids internal site, and MyPay.

1. Open Google Chrome or Internet Explorer, go to https://myportal.sickkids.ca, and click on General Access (outlined in red below). If you are on Windows 10, Internet Explorer 11 is preferred to Microsoft Edge.



This site is intended for authorized users only. Please make sure to have updated antivirus software and virus definitions in order to access applications.

The following remote access services are available to staff through this site. Please click one of the services below:

GENERAL ACCESS (Click here)

What can I access?

Self-scheduling, MySickKids and MyPay

What's required?

- > Valid username/password required
- Citrix Receiver
- Login with your Windows username and password

CLINICAL AND CORPORATE ACCESS

What can I access?

> Epic, KidCare, ExpressNet, MyHR, MyFinance, MySickKids

What's required?

- > Valid username/password + On-demand token
- Citrix Receiver
- > Login with your Windows username, password and On-demand token

VPN ACCESS (Click here)

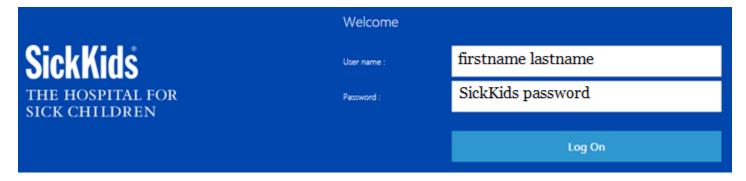
What can I access?

VPN Access to network resources

What's required?

- Valid username/password + On-demand
- Citrix NetScaler plugin
- > Login with your Windows username, password and On-demand token
- SickKids managed laptop Windows/MAC

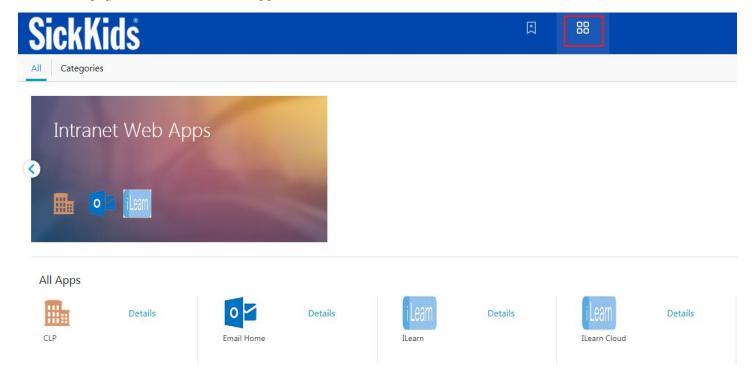
2. Enter your username and password and click Log On.







3. After a momentary delay, you are presented with your applications! Click the four squares at the top of the page to view all available applications.



From here you can click an icon to launch it, or click Details for an application to add it to your favourites.

If you have any questions or concerns with the web apps, please contact the Service Desk at service.desk@sickkids.ca or (416) 813-6722.