General Access Guide for Windows

Using just your browser you can access SickKids services such as self-scheduling, the MySickKids internal site, and MyPay.

1. Open Google Chrome or Internet Explorer, go to https://myportal.sickkids.ca, and click on General Access (outlined in red below). If you are on Windows 10, Internet Explorer 11 is preferred to Microsoft Edge.

2. Enter your username and password and click Log On.

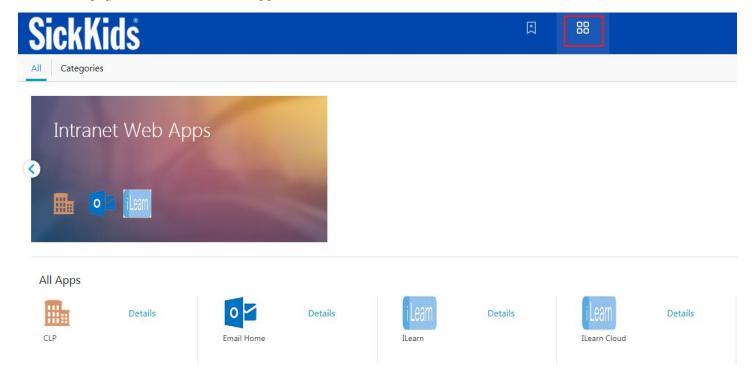3. After a momentary delay, you are presented with your applications! Click the four squares at the top of the page to view all available applications.

From here you can click an icon to launch it, or click Details for an application to add it to your favourites.

If you have any questions or concerns with the web apps, please contact the Service Desk at service.desk@sickkids.ca or (416) 813-6722.