

### General Access Guide for Mac

Using just your browser you can access SickKids services such as self-scheduling, the MySickKids internal site, and MyPay.

1. Open Safari, go to <https://myportal.sickkids.ca>, and click on General Access (outlined in red below)



This site is intended for authorized users only. Please make sure to have updated antivirus software and virus definitions in order to access applications.

The following remote access services are available to staff through this site. Please click one of the services below:

**GENERAL ACCESS** *(Click here)*

**CLINICAL AND CORPORATE ACCESS**  
*(Click here)*

**VPN ACCESS** *(Click here)*

**What can I access?**

- > Self-scheduling, MySickKids and MyPay

**What's required?**

- > Valid username/password required
- > Citrix Receiver
- > Login with your Windows username and password

**What can I access?**

- > Epic, KidCare, ExpressNet, MyHR, MyFinance, MySickKids

**What's required?**

- > Valid username/password + On-demand token
- > Citrix Receiver
- > Login with your Windows username, password and On-demand token

**What can I access?**

- > VPN Access to network resources

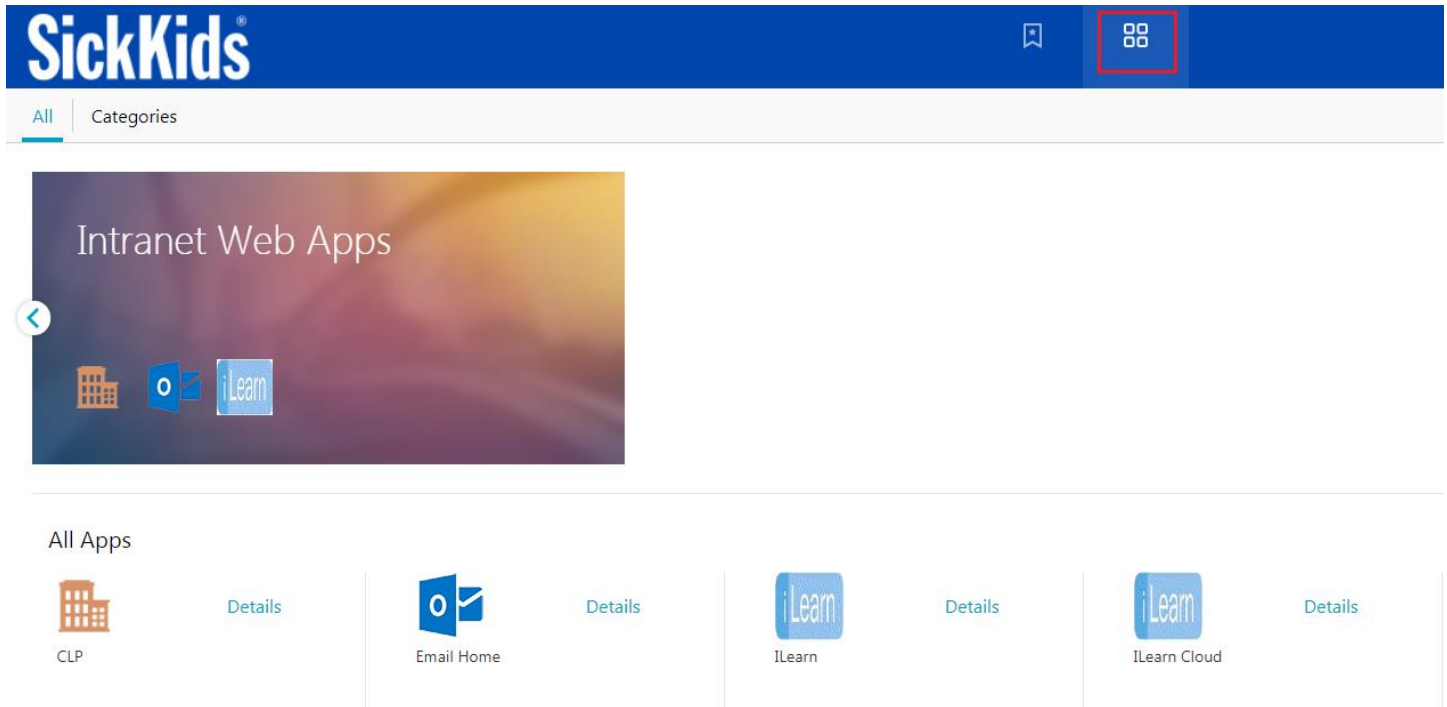
**What's required?**

- > Valid username/password + On-demand token
- > Citrix NetScaler plugin
- > Login with your Windows username, password and On-demand token
- > SickKids managed laptop – Windows/MAC





2. Enter your username and password and click Log On.

A screenshot of the SickKids login page. The page has a dark blue background. On the left, the SickKids logo is displayed above the text "THE HOSPITAL FOR SICK CHILDREN". On the right, there is a "Welcome" message, a "User name:" label with a text input field containing "firstname lastname", a "Password:" label with a text input field containing "SickKids password", and a blue "Log On" button.

3. After a momentary delay, you are presented with your applications! Click the four squares at the top of the page to view all available applications.



The screenshot displays the SickKids Remote Access Services interface. At the top, there is a blue header with the SickKids logo on the left and a four-square application menu icon on the right, which is highlighted with a red box. Below the header is a navigation bar with 'All' and 'Categories' tabs. The main content area features a large banner titled 'Intranet Web Apps' with a left-pointing arrow and three application icons: a building (CLP), a blue square with a white 'O' (Email Home), and a blue square with 'iLearn' text (iLearn). Below the banner, the 'All Apps' section lists four applications in a grid:

Application Icon	Application Name	Action
	CLP	Details
	Email Home	Details
	iLearn	Details
	iLearn Cloud	Details

From here you can click an icon to launch it, or click Details for an application to add it to your favourites.

If you have any questions or concerns with the web apps, please contact the Service Desk at [service.desk@sickkids.ca](mailto:service.desk@sickkids.ca) or (416) 813-6722.